



Seller Privacy Policy

We value your privacy.

We collect your personal information strictly for us to provide and fulfill our Services to you as stated and outlined in the Seller Terms & Conditions. We also require your identification for security, contractual and legal purposes.

Information we collect includes name, photographs, identification documents, address, email address, phone number, and financial information. Our method of collecting these information is directly from you through registration form, or indirectly from your interaction with our website and Services.

You are required to fill up correct, true and updated information in order to use our Services.

By registering and signing up as a Seller, you agree to give consent for us to use your personal information for the purpose mentioned above and outlined in the Seller Terms & Conditions.

Security

Your account and information is password protected. You are responsible to maintain the confidentiality of your account by keeping your password and computer secure.

Minor

We do not knowingly collect personal information from children under the age of 18. In the case that you discover that a minor has shared their personal information with us, please contact us to delete said information.

Messages from Koopseni

We will mainly reach out and contact you via email, so be sure to check your inbox regularly.

However, in exceptional cases where we are unable to reach you, we may have to contact you via the contact information that you have provided us with.

Shared Information & Disclosure

We have service providers and third parties such as Sendparcel, DHL, Woocommerce and others aiding us in providing you with an efficient service. We share your personal information with them strictly for the purpose stated above and in the Seller Terms & Conditions.

Please note that if required by law, we may also disclose your personal information.

Retention of personal information

We retain your personal information for as long as you are using our Services and have an active Seller Account.

Upon termination of account, we will retain your personal information for 3 more months before we delete and remove everything.

Changes

We reserve the right to review, update, change or modify our Privacy Policy at any time in our sole discretion.